

LETTER OF RECOMMENDATION

2/2/2023

To whom it may concern:

My name is Aaron Moses, Field Services Engineer with the Virginia Department of Health, Office of Drinking Water. I would like to offer my recommendation for Global Environmental Consultants, inc (GEC) for drinking water regulation software solutions.

The Virginia Health Department has had an ongoing contract with GEC for many years before my involvement for SDWIS State and Drinking Water Watch IT support. My involvement with GEC started in 2018 as we began procuring GEC's SWIFT Survey, SWEPT, and SWIMR (now RECAP Reports) software, receiving GEC's assistance under an NEIN grant to implement CMDP for all sample results from over 100 private laboratories, and contracting with GEC to support a legacy MS Access database until we were prepared to decommission it. Since that time, we have also implemented GEC's Drinking Water Viewer software, and are in the process of procuring GEC's RECAP Dashboard software and upcoming SWIFT Submittals LSLI and MOR software.

GEC's knowledge of the SDWA and extensive experience working with many state drinking water programs has resulted in their ability to provide us with both recommendations on best business practices, and effective software solutions to support those practices. This has aided our program in improving efficiency, standardizing processes across our six field offices, and reducing opportunities for human error compared to our prior paper-based processes.

GEC's most valuable quality to our program has likely been their dedication to customer service and flexibility in serving our program. Our program has experienced many challenges over the past 5 years, including budget cuts, short staffing, and changing business requirements. In all of these cases, GEC has held open discussions with us to understand our challenges, provided their own recommended solutions, and worked with us in any way possible to meet our needs. Any time that we have experienced problems, they have responded quickly with assistance.

GEC has routinely communicated with our LCRR implementation team and myself to understand our business needs as GEC has been developing their SWIFT Submissions LSLI portal. GEC has been very flexible and found ways to meet all needs we have conveyed. In January 2023, they provided us with a demo of the mostly completed product. This demo left our team satisfied that our needs would be met, and we are looking forward to implementing the software.

Please contact me for any additional information.

Sincerely,

DocuSigned by:

Aaron Moses

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Aaron Moses, PE

Field Services Engineer

Virginia Department of Health

Office of Drinking Water

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Janet Stanek, Secretary

Laura Kelly, Governor

February 3, 2023

Re: Letter of Reference for Global Environmental Consulting, Inc. (GEC)

To Whom It May Concern:

Please accept this letter of reference from the Kansas Department of Health and Environment (KDHE) for Global Environmental Consulting, Inc. (GEC). The KDHE drinking water program has used GEC services for over 20 years. We currently use multiple GEC applications to support the daily operations of our drinking water program. Some examples include sanitary surveys, consumer confidence reports and engineering plan review tracking, and others which all interface with SDWIS.

The KDHE drinking water program also contracted with GEC to develop the Public Water Supply Data Collector (PWSDC) which is a survey and reporting tool that is currently used for capacity development surveys, RTCR level 1 and 2 assessments and PWS inventory changes. KDHE plans to use the PWSDC for LCRR inventory reporting in conjunction with our required spreadsheet developed by KDHE with assistance from GEC. KDHE is currently working with GEC to deploy their operator certification software and hopes to have it operational during calendar year 2023.

Finally, and most importantly, in November 2021, KDHE moved SDWIS and our interfacing applications away from our agency cloud platform to GEC's cloud. This move from our internal IT services to GEC has improved general IT support, troubleshooting response times and provides 24/7 support through the GEC help desk. GEC's knowledge of drinking water regulations, data management and IT programming expertise offers a unique combination that fulfills KDHE's need for a full-service contractor to ensure we meet our primacy requirements in a cost-effective and timely manner.

Please do not hesitate to contact me if you have questions or need additional information. My email is cathy.tucker-vogel@ks.gov or phone 785.368.7130.

Sincerely,

A handwritten signature in black ink that reads "Cathy Tucker-Vogel".

Cathy Tucker-Vogel, Chief
Public Water Supply Section
Bureau of Water

Letter of Reference for GEC from Ronda Page

Supervisor Data Applications Support Unit, Environmental Health Section, Drinking Water and Environmental Health Division

Michigan Environment, Great Lakes, & Energy

(517) 242-4114

Pager1@michigan.gov

The screenshot shows an email client window titled "Letter of Reference for Georgia - Message (HTML)". The interface includes a menu bar with "File", "Message", "Help", and "Acrobat". Below the menu is a toolbar with icons for deleting, moving, undo, redo, sharing to Teams, marking unread, and search. The email content area shows the subject "Letter of Reference for Georgia" and the sender "Page, Ronda (EGLE) <PAGER1@michigan.gov>". The recipient is "Laurie Potter". The email body contains a letter of reference for Global Environmental Consulting (GEC), praising their work on the State of Michigan's drinking water program. The letter highlights GEC's consistency in meeting schedules and budgets, their expertise in SDWIS State deployments, and their efficient software solutions like SWIFT and RECAP. It also mentions GEC's support for staff in managing complex legislative rules and their commitment to future integrations with DW-SFTIES. The letter concludes by appreciating the staff's friendly, responsive, and knowledgeable nature, as well as their commitment to building a positive relationship and improving work tasks.

Letter of Reference for Georgia

Page, Ronda (EGLE) <PAGER1@michigan.gov>
To: Laurie Potter

Fri 2/3/2023 7:59 AM

You replied to this message on 2/3/2023 8:59 AM.

Global Environmental Consulting has been under contract to the State of Michigan's drinking water program for the past 5 years and has consistently remained on schedule and budget for the projects they have completed for our agency. GEC has taken over the hosting of our SDWIS State deployments, which has led to a more stable platform and increased response time to issues and maintenance package deployments. GEC provides software solutions that have and will increase efficiency for our staff, including the SWIFT and RECAP packages for sanitary surveys and reporting. GEC's applications support staff as they manage programs with complicated legislative rules, compliance calculations, enforcement actions, and assisting systems to compliance in a timely manner. GEC staff and subject matter experts possess extensive knowledge and understanding of drinking water regulations at both the state and federal level, including the LCR and how to use SDWIS to manage that program. We chose to work with GEC in large part because of how easily their applications integrate with SDWIS and meet federal reporting requirements, along with the commitment to future integrations with DW-SFTIES. GEC responds quickly and thoroughly to our support requests, using their understanding of our state level business processes to ensure solid support. The staff are friendly, responsive, and knowledgeable, and their commitment to building a positive relationship with our staff and improving their day to day work tasks is sincerely appreciated.

Thomas Adams
1101 Riverside Dr
Jefferson City, MO 65102

To whom it may concern,

I am the Data Management Unit Chief of the Missouri Public Drinking Water Branch within our Department of Natural Resources. We have contracted with Global Environmental Consulting (GEC) since 2006, receiving both technical advice and utilizing various GEC software/applications during that time. This has benefitted Missouri in various ways; for example, our office sends a monthly list of water systems to our Department's laboratory where the lab then sends out sample bottles for various chemical groups for required monitoring. Before contracting with GEC, this process took at least half a day, as our chemical coordinator and an information technology staffer worked together to run through a large number of queries, making modifications and reviews at each step for the individual month. After purchasing GEC's Safe Water Information Management Reports (SWIMR) application, Missouri began using a report that would pull the monthly list within a few minutes.

Missouri regulates close to 2800 public water systems, meaning that we have a large amount of data processing on a regular basis. All of the GEC applications we use (Consumer Confidence Reports, Sanitary Surveys, violation letters, sample processing) connect to the Safe Drinking Water Information System (SDWIS) database, allowing for accurate and timely data pulls as needed for those items. In addition, GEC has always updated its products in keeping with SDWIS updates and modernization plans, and we expect to continue to use GEC tools through the upcoming modernization plans that the Environmental Protection Agency plans to implement for states. Also, GEC subject matter expertise across different drinking water regulations, including the Lead and Copper Rule Revisions, and regularly provide insight as needed to our Lead and Copper rule coordinator regarding the changing landscape.

In addition to technical and application assistance, GEC has always provided service in a timely and customer-friendly manner that matches their high level of expertise in the drinking water field. GEC's longtime relationship with Missouri allows them to quickly respond to any issues or concerns we have, as they know our staff personally through regular on-site visits, as well as remote meetings as needed. I have been the Data Management Unit Chief/SDWIS Administrator throughout our time working with GEC, and strongly recommend them as an asset to assist with your implementation of the Safe Drinking Water Act. Please feel free to contact me at thomas.adams@dnr.mo.gov if you require any clarification.



Thomas Adams